

RATE SHEET

FEES

Shout does **NOT** charge our charity partners¹:

- payment fees for Visa and Mastercard credit and debit card transactions;
- annual subscription fees;
- sign up fees; or
- commission fees.

SAMPLE SHOUT FEE STRUCTURE

Sample fee structure on \$10.00 donation or payment to a chosen charity.² Payments will be processed and receipts issued to Donors via email within 24 hours of each donation or payment being made.

Visa / Mastercard Credit/Debit Cards³

	\$AUD	
Example Donation/Payment Amount		\$10.00
Transaction Fee (inc. GST)	\$0.00 + 0.00%	\$0.00
Total Fees and Taxes		\$0.00
Donation/Payment to Charity		\$10.00

American Express Credit Cards

	\$AUD	
Example Donation/Payment Amount		\$10.00
Transaction Fee	1.30%	\$0.13
Transaction Fee GST	10%	\$0.01
Total Fees and Taxes		\$0.14
Donation/Payment to Charity		\$9.86

¹ This is subject to change at Shout's absolute discretion.

² The sample fee structure does not include SMS charge rates. Please be advised standard SMS rates charged by the Donor's telecommunications carrier will apply and be payable by the Donor if the Donor is making a donation or payment through Shout SMS.

³ Please refer to the "Nominated Cards" section below for a list of accepted cards



PayPal

	\$AUD	
Example Donation/Payment Amount		\$10.00
Transaction Fee (inc GST)	\$0.30 + 2.60%	\$0.62
Total Fees and Taxes		\$0.62
Donation/Payment to Charity		\$9.38

NOMINATED CARDS

The following cards are accepted by Shout:

- A. for donations or payments through the Basic Services (other than Shout Terminal), only Visa, Mastercard and American Express credit cards and Visa and Mastercard debit cards; and
- B. for donations or payments through Shout Terminal, only Visa, Mastercard and American Express credit cards and debit cards

DEFINITIONS

Please note that capitalised terms used but not defined in this Rate Sheet have the meaning given to those terms in the Shout Fundraising Terms and Conditions as it is updated or replaced from time to time.

Last updated: Nov 2020